

Stop a Webroot Anti-spyware Sweep

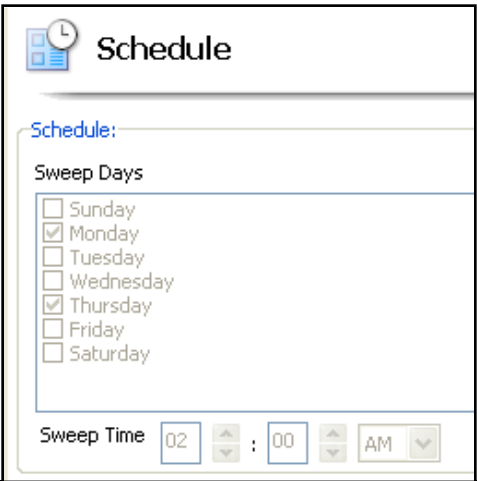



Situation:

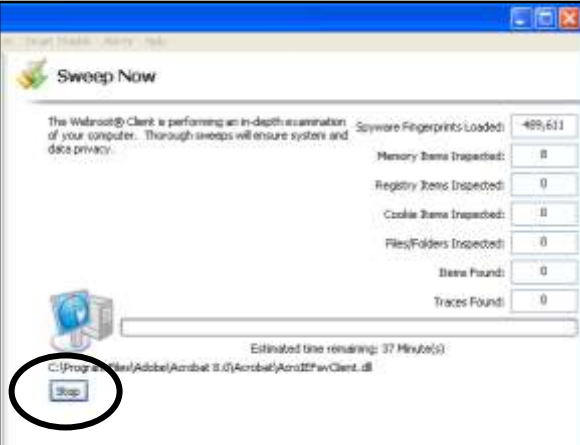
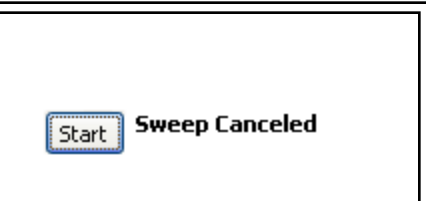
Your computer is working so slowly that it is hard to get any work done.

Overview:

There are several reasons for this, but one of them could be that Webroot, the college's AntiSpyware program, is sweeping every place in your computer to ferret out spyware and malware. This is a good thing. But if you need to get some work done immediately, all you have to do is temporarily stop the sweep. Eventually though, you will have to start or allow a sweep.

Step by Step Instructions:

1.	<p>Webroot is programmed to run a sweep twice a week on Monday and Thursday mornings at 2 AM. If your computer is not left on overnight on Sunday and Wednesday, then one hour after you turn it on the automatic sweep will start.</p> <p>The schedule cannot be altered.</p>	
2.	<p>The Webroot icon appears next to the clock at the bottom right corner of the screen and looks like this: Webroot is NOT sweeping when the icon is not rotating.</p>	
3.	<p>If the icon is rotating or has two rotating arrows that means it is sweeping or checking for information from the Webroot server. If those black arrows don't stop rotating, then Webroot will have to be removed and re-installed. Call the Helpdesk at 717-361-3333 for assistance.</p>	
4.	<p>Sweeping really slows down the computer. The best thing to do is not work on the computer. The sweep can take up to 30 minutes!</p>	
5.	<p>However, if you have to get work done and can't wait the 20 or so minutes for the sweep to complete, you can stop the sweep.</p>	
6.	<p>Double click on the Webroot icon.</p>	

7.	<p>Click Stop</p> <p>Only faculty and staff have this option. Students can't stop the sweep.</p>	
8.	<p>When it says Sweep cancelled, you can exit from Webroot</p>	
9.	<p>After this, Webroot will keep trying to run and will initiate a sweep about every ½ hour. So at some point, you will need to let it run.</p>	