# STARFISH SPOTLIGHT

**Elizabethtown College**                                                                                  **May 2017**

## What is Starfish?

Starfish is a software tool that will enhance advising relationships and student success at Elizabethtown College. Faculty and staff members can easily view students' progress toward academic goals, identify road blocks to success and intervene when students are struggling. Students receive real time feedback, encouragement and acknowledgement through Flags and Kudos and can easily connect to faculty members, advisors, and staff members through a network of information and services.

### Empowering

- Starfish provides students with the information and feedback they need to make connections and become better self-advocates, thus creating more autonomous students.

### Efficient

- Faculty members contribute classroom observations with just a few clicks.

- Instructors, coaches, and advisors can easily access and contact a student's network.

- You receive a daily digest of flags and kudos that were distributed to students with whom you are connected.

### Effective

- Powerful positive encouragement is provided through Kudos, and feedback on areas for improvement is provided through Flags.

- "Close the loop" feature allows all involved to know when an issue has been resolved.

**Starfish EARLY ALERT**

Student success begins by learning more, earlier, about your students. The Starfish EARLY ALERT module makes it easy for institutions to collect information from both people and campus systems.



ENGAGE. MOTIVATE. GRADUATE.

Starfish retention solutions™

## Training Opportunities

Types of Training

- Hands-on group training in a computer lab

- Informative handouts/packets with screen shots

- Online video tutorials

- Personalized 1 on 1 hands-on training

## Training Dates

FYS Faculty– May 23 & June 19

Faculty- 1 on 1 individual trainings throughout spring/summer, group trainings in fall

Residence Life Staff– May 9

Student Life Staff-ongoing through fall

Peer Mentors– June 20

First Year Students– June 21-24

Upper-class Students– August 25-28

For more information visit our website. To schedule a Starfish training session, contact:

Stephane Rankin, Associate Dean of Students, Director of Academic Advising & Center for Student Success

Michelle Henry, Student Information Systems & Starfish Coordinator

Starfish@etown.edu or ext. 1415



The Starfish Philosophy
1. Success is a moving target
2. Success entails academic achievement
3. Success requires engagement
4. Success must be measured

# How it works…

- **Flags:** Faculty and Staff who have concerns about a student's class performance can raise a flag. The student and their academic advisor are notified, as well as key personnel when applicable. The student views the flag in Starfish and then refers to his/her "success network" in Starfish and contacts the appropriate individual.

- **Kudos:** Faculty and Staff members who wish to provide positive feedback on a student's efforts or academic success can raise a kudo. The student and their success network receive the kudo notification.

- **Raise Your Hand:** Students who have questions or concerns can use the "raise your hand" feature to ask their question, which is directed to the appropriate individuals.

- **Connect:** By viewing a student's "success network," advisors, faculty members, and staff members can view and contact important key influences to a student's success.

- **Early Alerts:** Early Alert Progress Surveys can take place anytime in the semester and not be limited to weeks 5-7. Starfish allows us to include all courses and provide students with positive feedback, as well as identify areas for improvement.