Benecon

Benecon CDH Mobile App

Downloading the App

- Available for both Apple and Android Platforms
- Search "Benecon:" in the App Store (for Apple Devices) or in Google Play (for Android devices)
- The name of the App is Benecon CDH Mobile
- Free to Download
- Use your Username you were issued and the password you created on the Consumer Portal to log in.

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Ber The	Benecc	CDH Mobile n Group, Inc	Mobile oup, Inc.			
BENECO	ON	C Back	Dashboard			
My Account	ts	-	REATE NEW EXPENSE			
HSA Plan	\$597.35		Exposes	_		
Limited Purpose FSA	\$845.00	Vision 6/19/2018	\$350.0 Pa	0 d >		
Dependent Care FSA	\$579.50	Medical 5/16/2018	\$5.0 Pa	° ,		
File A Claim	3	Vision 4/16/2018	\$50.0 Pa	0 ,		
Make HSA Transaction		Distribution 4/16/2018	\$150.0 Pa	0 1d		
View HSA Invest	ments	>				
Manage Expense	15	×				

To File a Claim

• To file a claim with the mobile app, click on File a Claim from the Home Page.



• The next page is where you would select yourself as a payee or another payee (provider)



 The next page is the claim form where you enter the following information: Date of Service, Amount, Provider, and Category & Type. You will also be able to upload an Explanation of Benefits or itemized Provider receipt from your device or by taking a photo of the itemized EOB or provider receipt.

A Back	Medical	Submit
(Claim Details	
Start Date of Servi	ce* Please se	ect >
End Date of Servic	e Please se	ect >
Amount*		>
Provider*		>
Category & Type*	Please se	ect >
Description		>
Recipient*	Daffy D	uck >
You must have a va	alid receipt to file a clain	n >
O Upload	Receipts Receipt	
C	aim Summary	
Home Message	S Me Eligible Expens	ees More

• Once you have filled out the form and uploaded your receipt or EOB, click on Submit. You have completed the file a claim process and will receive a check or direct deposit based upon the information provided, your plan design, and EOB/provider receipt data.

You can also manage expenses by selecting the **Manage Expenses** where you will see a listing of all submitted expenses.

Benecon

My Accounts	
Health Reimbursement Arrangement 12/1/18-11/30/19 \$1,660.00 12/1/18-11/30/19	>
l Want To	
File A Claim	>
[IIIII] Eligible Expense Scanner	>
Expenses	>
View Account Snapshot	>
Tasks	
Next Projected Payment: \$250.00 on 2/25/2019	>
Home Profile Eligible Expenses Log	⊳ Out

To view the Account Activity, select the appropriate account under My Accounts on the home page:



From this screen you can check your balance, paid claims, and denied claims. Click on the specific claim and you will be able to see the denial reason if applicable:





You will also be able to view claim details and view receipts that have been uploaded.

Manage Tasks by selecting the **Tasks** on the Homepage. If you need to upload a receipt for a claim, you will be able to do this via the Task link.



Select **Profile** on the bottom of the homepage to view your login information or manage debit cards (if your plan utilizes a debit card):



Any Questions? Contact CDH Services at cdhservices@benecon.com or 833-738-6729