Door Access & New IDs

Those new ID cards look pretty slick and swiping into the residences on campus has never been easier. But do you know why everything has changed? The Door Access Control joint project just completed Phase 1, and has two more phases to follow in the next few years. Find out what the project is and what's yet to come by clicking below.

Learn More »

Help Desk Joining the High Library

The Help Desk is partnering with the High Library to offer extra support in the evening. Starting this week, the Help Desk will be offering extended evening hours, until 11pm, at the High Library Circulation Desk. Come visit and get your tech questions answered!

Nicarry 108
High Library

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<tr>
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<th>Nicarry 108</th>
<th>High Library</th>
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<tr>
<td><strong>Monday - Thursday</strong></td>
<td>8:00am - 6:15pm</td>
<td>6:30pm – 11:00pm</td>
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<td><strong>Friday</strong></td>
<td>8:00am - 5:00pm</td>
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<td><strong>Saturday</strong></td>
<td>12:00pm - 5:00pm</td>
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<td><strong>Sunday</strong></td>
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Spotlight: Brady Rudesill

Each issue of IT Matters will feature a different student worker as a way of highlighting the many talented workers in the department and thanking them for helping make the ITS Department great.

This issue's featured ITS student worker is Braden (Brady) Rudesill.

The Computer Engineering major is in his Senior year here at Etown (Go Blue Jays!) and hails from Myersville, Maryland. When not cheering for the Washington Capitals, Brady spends his time playing guitar and working on cars. He's also an active member of the Ski and Snowboard Club. Although this is his first year working for the ITS department, Brady enjoys keeping up to date with new technology and helping people with similar hobbies. After graduating from Etown, he plans to work at Coder.ly in San Diego as a back-end developer. To find out more about this talented ITS Staff member, watch his Spotlight Video.
3-2-1 Backup!
Have you backed up your hard drive lately? In the past, computers were notorious for crashing at the most inopportune times and losing important files when you needed them most. (Can you say Finals Week Disaster?) Laptops and computers have come a long way since then, but hard drive failures are still a threat. A recent article from GradHacker on Inside Higher Ed described how to back up your hard drive according to the 3-2-1 rule. To find out what the rule is and how often you should be backing up your files, read the article here.

Start Your Backup »

Tech Villains of Halloween
The kids from next door aren’t the only ones disguised this Halloween. Malware, or malicious software, can sneak onto your computer dressed up as free downloads or offers if you’re not protected. To safeguard you against these little tech villains, the school provides Symantec Antivirus protection. Find out more about what malware is and how to prevent it from installing on your computer by clicking below.

Prevention Tips »

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Website: www.etown.edu/its

Knowledgebase: Helpsheets and videos for 24/7 tech support
Atomic Learning: On-demand video tutorials on common technology topics