



# IT Matters

Elizabethtown College Information & Technology Services Newsletter – September 26, 2017

## Office Supply Phone Scam



A number of staff members alerted ITS to some recent phone calls involving printer toner and service. Beware! These calls are not legitimate! Do not provide any personal information, i.e. credit card information. Millions of dollars are conned out of businesses each year by office supply schemers. Always be alert to questionable marketing practices used by callers that may be offering you special pricing, etc. The College is currently under contract with WB Mason Office Supplies.

[Buyer Beware »](#)

## 717 and 223 Area Code Overlay Information



There's a new area code in Pennsylvania! Now, you must dial the 717 (or new 223) area code when calling local numbers. No phone numbers are changing, but if you don't dial the area code, the call won't go through.

[Overlay Details »](#)

## Nicarry Classroom Renovations

Have you been to Nicarry recently? If so, you might have noticed some changes to the second floor. All rooms feature new furniture and wrap-around whiteboards. The rooms are now outfitted with a Crestron control panel, PC, Blu-Ray player, and a projector, as well as a mic and webcam. Lighting is zoned and dimmable.



[See the Changes »](#)

## Spotlight: Todd Spahr

ITS wishes to extend a warm welcome to Todd Spahr, our new executive director! Todd comes to us from Towson University, where he was the Chief Information Security Officer. He spent his time working with constituents across the school to build an efficient and effective security program. The program that he developed at

Towson encompassed people, processes, and technologies that included educating users, developing processes to identify and protect the most sensitive data, implementing technologies to encrypt data, and to block advanced threats coming from outside the campus network.

At E-town, Todd aims to be a strategic leader who will work to further the relationship between IT leadership and institutional leadership. He believes that when IT and institutional leadership work together smoothly, the institution's uses of technology are more likely to be relevant and successful. Technology can be hidden or visible, but it plays an important part in the success of an institution regardless.

At home, Todd lives with his wife Susan, his daughter Violet, his son Emerson, and his dog Dexter. Todd likes to golf, camp, and hike. He has completed a hundred-mile tandem bike race three times.

Welcome to Elizabethtown, Todd!

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## Step Up to Stronger Passwords



It's easy to just rotate between a couple of basic passwords. But the lazier you get, the easier it is to hack your data! Use long passwords with letters, numbers, and symbols, or even an entire phrase. To be as safe as possible, use a password manager. It's an invaluable barrier against cybercriminals!

[Be Strong »](#)

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## Chrome Extensions to Amplify Productivity



There never seems to be a quiet moment as a student. The craziness of the first few weeks transitions into a steadily increasing workload of tests to study for and papers to write. Before you know it, it's finals week. Have you used your studying time efficiently? Increase your productivity with these six Google Chrome extensions.

[Amplify Productivity »](#)

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## Tech Tips from the ITS Blog



[Goodbye Video Furnace, Hello ilos »](#)

[Knowledgebase Updates »](#)

[Updating Mac OS Keychain »](#)

[Library Printing Updates »](#)

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**Knowledgebase**: Helpsheets and videos for 24/7 tech support  
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