



IT Matters

Elizabethtown College Information & Technology Services Newsletter – November 6, 2018

Self-Service Password Reset



You can now reset a forgotten E-mail password through Office 365, but the tool needs to be set-up before the password is forgotten. To make sure it's ready when you need it, please take a few minutes to configure the tool. You can use an alternate email address or a phone number to receive the confirmation.

[Set-up Self-Service »](#)

Password Rules Update



With the transition to Office365 as our mail server, the rules for password complexity have changed slightly. In addition to the previous rules, your new password cannot contain any of Microsoft's banned words (common words like Fall, Password, or Office) or any of Microsoft's banned substitutions (like "P@ssword").

[Password Complexity »](#)

Don't Feed the Phish



Once mainly an email-based attack, phishing has developed into smishing (phishing via text) and vishing (phishing via phone call). What are the tell-tale signs of a phishing attack?

[Anti-Phishing »](#)

Feeling Social?



Social engineers are a subgroup of hackers who focus on manipulating behavior. They may use a variety of seemingly innocuous techniques to get access to sensitive information. Here's a couple of sample scams that you might see on social media.

[Social Protections »](#)



Keep Your (Digital) Home Secured

We lock our doors and have alarm systems to prevent break-ins in our homes. So why don't we extend the same precautions for our online safety? In this interconnected world, someone gaining access to your home Wi-Fi could be catastrophic.

[Lock Wi-Fi »](#)

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